

HELP Journals Questionnaire results		
Institution	UWA	UWB
1. To which electronic journal bundles / publisher collections do you subscribe?	Specific bundles: Blackwell, CUP (all), OUP (clusters 2-5), JSTOR (selected collections), ACM, Taylor & Francis.	ACM, ACS, Blackwell Publishing, BioOne, CUP, IEEE Xplore, JSTOR (Arts & Sciences 1), Kluwer Online, OUP, PsycARTICLES, ScienceDirect, Selected ScienceDirect backfile packages, Springer LINK
2. Do you have Athens / off-campus access to e-journals?	Yes	Yes - For preference we use IP access via our proxy server
3. Do you allow access to print and electronic journals to members of the public?	Only allow access to print	Walk-in users have access to print. There are a limited number of PC's that the public would be able to use to access e-journals but generally users must log in using university authenticated ID for access. Members of the public would not be able to access e-journals remotely.
4. Do you allow access to print and electronic journals to affiliated users (i.e. students on franchise courses, non-university staff, external members (non staff/students))?	No	Yes, for print. We basically work on the rule that if the user is on our student database they are permitted access to e-journals. We do have problems here, there seems to be a 'grey area' interpreting licences and how they apply to these categories of user.
5. What is the loan status for your print journals or are they reference only?	Reference only	For Welsh and Nursing reference only, for all other one day loan except for the most recent issue which is reference only.
6. Are all your journals catalogued and available on your online catalogue?	Some ceased/cancelled journals not on	Print journals are catalogued. Most e-journals have catalogue records but we are in the process of obtaining MARC records for some of our newer packages e.g. IEEE Xplore.
7. Do you have separate records for print and electronic journal on your catalogue or is access to electronic from the print record?	Print record only	Print records only. E-access is via a link in the print record, although there are other routes available for accessing e-journals.
8. Do you buy in catalogue records for serials or create in-house?	We try to import catalogue records but we would only buy them if we cannot find one from our free sources (Library of Congress, NLW, other Welsh libraries). The only records we would pay for come from OCLC.	Buy in. Most records come from OCLC, there may be a few each year that require in-house creation if they are not available on OCLC.
9. Do you have a core collection established?	No	No
10. What ILL/document delivery services do you use?	The majority of our requests are satisfied by the B.L (at least 90%), and whatever they don't hold I will try to find in a University library elsewhere in the UK. Sometimes I have to approach specialist research bodies like the Wellcome Library for the History of Medicine or the Courtauld Institute of Art. (Recent examples)	BLDSC, LAMDA, BMA, American libraries via OCLC, NULJ (Nursing Union List of Journals, LINC Y Gogledd (Reciprocal borrowing scheme between UWB and local public libraries).

Institution	UWA	UWB
11. Who can use your ILL service?	All registered users of the Library can request material.	Registered students and employees of UWB. The following categories of people are not normally permitted to use this service: External borrowers, Associate students, Walk-in visitors and members of general public.
12. What do you charge for ILL?	Book £5.00; Photocopy (for retention) £5.00; Thesis £10.00 (other charges for other types).	£5.00
13. Do you supply journal articles to non-university institutions/users?	yes we do supply journal articles to associate readers. I don't recall ever having had a request for an article from an organisation of any sort. On the whole we deal with academic libraries and public libraries.	Yes - Via BLDSC and NULJ
14. What storage arrangements do you have (library and/or external store)?	Library and external store	8 site libraries, 3 external stores
15. Do you relegate (to store) and/or withdraw your journals?	Both	Both. Mostly relegation at the moment but we are looking to withdraw print where we have archival e-access.
16. Is your institution experiencing a shortage of space for storage of library materials?	No	Yes
17. Please indicate your institution's immediate storage requirements in linear metres and by type of material (books, serials, archives, etc)	n/a	Approx 22,765 metres in total, cannot split by material type.
18. Please indicate the predicted growth rate of your library in terms of linear metres pa and % of stock if possible.	n/a	Approx figures: Books: 142 metres, Serials: 124 metres, Other 26 metres, Archives 20 metres p.a.
19. Do you envisage storage to be a problem your institution is likely to encounter in the future?	Not immediately - total store capacity =10082m. Total currently occupied =6419m	n/a
20. What are your current storage costs?	£25000 per annum (cost of store rental)	Approx £4,000 p.a.
21. If storage not currently a problem, estimate current disposal costs.	We sell on/give away unwanted material	n/a
22. Are you a converged service - Library / IT / Media services?	Yes - Library / IT	Yes

Institution	UWA	UWB
23. Which Library System do you have?	Voyager	INNOPAC/Millennium
24. Is your library catalogue Z39.50 compliant?	Yes	Yes
25. Do you have/plan to have an ejournal management system? (SerialsSolutions/TDNET etc)	Yes - currently reviewing	Yes
26. Do you or do you plan to have an OpenURL resolver tool/product (SFX / LinkFinder Plus / etc)	Yes - currently reviewing	We are currently using WebBridge
27. Any further comments		
28. Number of Distance-Learner Students (p.a.)	1683 DLs registered with the Library as of 01/04/04	
29. Number of electronic periodical titles only		ACM (Assoc comp machinery, excluding proceedings) = 70; ACS (American Chem Soc) = 31; AIP = 2; Academic Press (not incl. in Science Direct figure) = 29; BioOne = 68; Blackwell Publishing = 670; CUP (Cambridge Univ Press; from 2004) = 177; (purchasing p+o but not checking in print); IEEE Xplore : Journals = 218 (excluding Conf Proceedings 4,842 and Standards 1,194); Kluwer = 650; OUP (Oxford Univ Press; from 2004) = 161 (purchasing p+o but not checking in print); PsycARTICLES = 50; Science Direct = 1,436; Springer = 415; Wiley = 16; Other = 9. TOTAL OF ALL E-ONLY TITLES FOR 2004 = 4,002
30. What is your expenditure for buying MARC records for serials (£/p.a.)?	Minimal - about £50 p.a	£402.00 in 2002-3
31. Usage figures from electronic journals (p.a.)	not easily available	We collect from the major publishing packages e.g. ScienceDirect, Kluwer, Springer, Blackwell where the statistics are readily available from the publishers website, or when they are sent to the admin contact.
32. Usage figures for print journals (p.a.)	not available	Not collected
33. How many journal articles are requested by ILL by your institution? (p.a.)	January 2003 to February 2004: Total photocopies 1648	LAMDA: 789 + INNOPAC: 1,813 TOTAL = 2,602
34. What is your expenditure on journal article ILL requests? (£/p.a.)	January -July 2003 852 at £3.99 each £3399-48 August 2003 to Feb 2004 796 at £4.99 each £3263-60 Total requests 1648 Amount £6663.08	LAMDA: £3,314 + INNOPAC: £8,172 TOTAL = £11,486.00

Institution	UWA	UWB
35. How many ILLs from your stock do you supply to other institutions? (p.a.)	Total requests made from other libraries =233. This is not an accurate no. as some of the materials requested are not actually in our stock	1,337 (2001-2 figure)
36. What meterage of print journals are not on open access (i.e. in store)?	3709.12m	2,172 m
37. What meterage of dead runs of print journals are kept in store?	165.87m (Figures for this only kept from February 2004)	2,172 m (only dead runs are kept in store)
38. How many journal print titles have you cancelled to replace with electronic only (indicate by year or total)	None	For sub years Jan 2002-Dec 2003 we cancelled approx 445 titles, made up as follows: <ul style="list-style-type: none"> • Elsevier & ACS print titles cancelled end of 2001 for 2002 subscription year • BioOne, Academic Press & PsycArticles print cancelled end of 2002 for 2003 subscription year. • Blackwell Publishing, Kluwer, Springer, Wiley, IEEE & IEE cancelled end of 2003 for 2004 subscription year. We are purchasing print + online for OUP & CUP for 2004 but may not check in the print (at least not for every title), these stats are not included above.
39. How many journal subscriptions have you cancelled (whether print and/or electronic, including ceased titles) by year or total.	1999-2000 : 77 2000-2001 : 162 2001-2002 : 147 2002-2003 : 83	23 print titles cancelled or ceased for subscription years Jan 2002-Dec 2003. We are finding it increasingly difficult to cancel titles we may wish to because they are tied in to publisher package deals.

HELP Journals Questionnaire results			
Institution	Cardiff	UWIC	Glamorgan
1. To which electronic journal bundles / publisher collections do you subscribe?	Science Direct, Blackwell Publishing, Proquest, Kluwer, Emeralds full text, JSTOR Arts and Science I & II, and Business Collection, NESLI 2 ALPSP	Ingenta Journals, Ingenta Select, Emerald, Ebsco, Science Direct	ScienceDirect; Blackwell Science; Wiley InterScience; ACM Digital Library; Ingenta; Ingenta Select; Emerald Fulltext; Ebsco Business Source Premier; Ebsco Alt-Health Watch; Ebsco Computer Source; YourJournals@Ovid; SwetsWise; IEE Journals; ProQuest Psychology Journals; AACE Digital Library
2. Do you have Athens / off-campus access to e-journals?	Yes	Yes	Yes
3. Do you allow access to print and electronic journals to members of the public?	No	Only allow access to print	Yes - This is not a specific policy that we have, but it would be possible for a member of the public to come into our library, use OPAC and connect to articles.
4. Do you allow access to print and electronic journals to affiliated users (i.e. students on franchise courses, non-university staff, external members (non staff/students))?		Yes	Yes
5. What is the loan status for your print journals or are they reference only?	Variable	Reference only	Reference only.
6. Are all your journals catalogued and available on your online catalogue?	Yes	No	Yes - All our print journals are catalogued. About 70% of our e journals are catalogued.
7. Do you have separate records for print and electronic journal on your catalogue or is access to electronic from the print record?	Print record only	Separate records	Separate records
8. Do you buy in catalogue records for serials or create in-house?	Buy in. From OCLC at the point of ordering wherever available	Create in-house	Buy in and create in-house. Both, but the majority are created in house. Those that are 'bought-in' are edited to suit local requirements.
9. Do you have a core collection established?	No	No	Yes
10. What ILL/document delivery services do you use?	BLDSC 90%	86% BLDSC 14% Lamda	British Library (92%); AWHL (4%); Conarls (3%); Proquest (1%)

Institution	Cardiff	UWIC	Glamorgan
11. Who can use your ILL service?	Staff, Postgrads, Undergrads, (External borrowers in special cases)	Staff and students	All staff and students of the University.
12. What do you charge for ILL?	£4.90 for photocopy, £11.25 for book, £2.60 for renewal	Schools pay the fee.	No charge for staff and researchers. £1.00 per successful request for students.
13. Do you supply journal articles to non-university institutions/users?	Yes	No	Yes
14. What storage arrangements do you have (library and/or external store)?	Relegated material kept in 2 remote stores	Library	We have an off-campus store for printed materials.
15. Do you relegate (to store) and/or withdraw your journals?	Relegate to store	Neither	Both. Journals that are over 10 years old, and titles we no longer subscribe to are relegated to the store. Periodically, titles are considered for complete withdrawal from our collections.
16. Is your institution experiencing a shortage of space for storage of library materials?	Yes	Yes	Yes
17. Please indicate your institution's immediate storage requirements in linear metres and by type of material (books, serials, archives, etc)	14,000lm	1000m	
18. Please indicate the predicted growth rate of your library in terms of linear metres pa and % of stock if possible.	650lm pa.60%journals, 30% monographs, 10% theses	700m	
19. Do you envisage storage to be a problem your institution is likely to encounter in the future?	Yes	Yes	
20. What are your current storage costs?	If the question refers to closed access storage - we do not pay anything directly for the stores. The cost of retrieval I would estimate as £25,000 pa.	None	Zero. The store is actually rented by our Estates Department, so there is no financial cost to the Library.
21. If storage not currently a problem, estimate current disposal costs.		None	
22. Are you a converged service - Library / IT / Media services?	yes - Library and Computing Centre	Library/IT	No

Institution	Cardiff	UWIC	Glamorgan
23. Which Library System do you have?	Voyager	Talis	Talis
24. Is your library catalogue Z39.50 compliant?	Yes	Yes	No - It will be very soon as we migrate to TalisPrism.
25. Do you have/plan to have an ejournal management system? (SerialsSolutions/TDNET etc)	Serials Soluting recently purchased - not yet live	Yes - Have yet to undertake any evaluation	Yes - There is no firm commitment yet, but it certainly on our agenda.
26. Do you or do you plan to have an OpenURL resolver tool/product (SFX / LinkFinder Plus / etc)	Planned future development	Yes - Have yet to undertake any evaluation	Yes - There is no firm commitment yet, but it certainly on our agenda.
27. Any further comments			
28. Number of Distance-Learner Students (p.a.)		0%	
29. Number of electronic periodical titles only		Unknown	5200
30. What is your expenditure for buying MARC records for serials (£/p.a.)?		£0	£0.00
31. Usage figures from electronic journals (p.a.)		Unknown	We are not actively collating statistics at present, though we do have access to the various files that are produced by e journals hosts. Each host however, provides slightly different statistical data, so it is not easy to produce a unified report for usage of all our titles.
32. Usage figures for print journals (p.a.)		Unknown	Not available.
33. How many journal articles are requested by ILL by your institution? (p.a.)		1786	7056
34. What is your expenditure on journal article ILL requests? (£/p.a.)		£11,100	£31,672.23

Institution	Cardiff	UWIC	Glamorgan
35. How many ILLs from your stock do you supply to other institutions? (p.a.)		None	240
36. What meterage of print journals are not on open access (i.e. in store)?		All on open access	176.4m
37. What meterage of dead runs of print journals are kept in store?		None	44m
38. How many journal print titles have you cancelled to replace with electronic only (indicate by year or total)		5	60
39. How many journal subscriptions have you cancelled (whether print and/or electronic, including ceased titles) by year or total.		30	30

HELP Journals Questionnaire results			
Institution	UWCN	NEWI	UWS
1. To which electronic journal bundles / publisher collections do you subscribe?	Kluwer	Access to mainly print based subscription journals through Swetswise. No major JISC or other bundles mainly due to cost.	ScienceDirect, Kluwer, Springer, Blackwell STM, IoPP, BioMedCentral, BMJ, EBSCO BSP, PsycArticles, American Chem Soc, JSTOR (selected collections), IEL, Newsbank, Wiley (from 2004)
2. Do you have Athens / off-campus access to ejournals?	Yes	Yes	Yes
3. Do you allow access to print and electronic journals to members of the public?	No - Only those who fit certain criteria and are registered as Associate borrowers such as Lifelong learners.	No	Yes (on LIS premises only)
4. Do you allow access to print and electronic journals to affiliated users (i.e. students on franchise courses, non-university staff, external members (non staff/students))?	yes - Yes for students on franchise courses and Associate borrowers registered on our database and fitting certain criteria. Non-university staff are not allowed access at present although it is an area we are looking at.	Yes (franchise students and staff)	Yes (on LIS premises only)
5. What is the loan status for your print journals or are they reference only?	Bound volumes are for reference, most single issues can be borrowed for one week	Reference only	2 weeks (staff, research); overnight (u/grads)
6. Are all your journals catalogued and available on your online catalogue?	Yes	Yes	Yes
7. Do you have separate records for print and electronic journal on your catalogue or is access to electronic from the print record?	Access from print. But electronic only journals have their own records as do print only.	Access to e journals is only via Swetswise	Combined
8. Do you buy in catalogue records for serials or create in-house?	Create in house	Previously bought in from OCLC	In-house
9. Do you have a core collection established?	No	Yes	No
10. What ILL/document delivery services do you use?	100% BLDSC. We have a local scheme NEWLIS but in practice we don't use it for borrowing although other members borrow our material.	Mainly BL and LAMDA roughly 40:60 split	70% from BLDSC, 5% from British Medical Association, 1% from OCLC, 12% from Nursing Union List of Journals, 1% from Derwent, 1% from ProQuest, 10% from other UK and International libraries

Institution	UWCN	NEWI	UWS
11. Who can use your ILL service?	Students registered on our database and members of UWCN staff. (Franchise students would not be entitled to any free ILLs but could pay for loans of journal articles)	All users	All staff and registered students of the University of Wales Swansea
12. What do you charge for ILL?	£6 each for ILLs over a set, free limit. Checking the price for the other part of the questionnaire, this needs updating!	£2.00 per item for students, £5.00 for staff and full cost for externals and others	Departments are re-charged the amount we are charged by the document delivery service
13. Do you supply journal articles to non-university institutions/users?	yes - We have in the past but will be more selective after the recent change in the law.	Yes	Yes
14. What storage arrangements do you have (library and/or external store)?	Open shelves on one campus, open access sliding stacks at the other	All journals are available on open access, no stores.	Open access in LIS premises; locked store in LIS premises; remote closed access store on campus
15. Do you relegate (to store) and/or withdraw your journals?	Withdraw journals - No space to do otherwise	No major withdrawals for the last few years, although a large number of current subs cut about 2-3 years ago.	Yes to both
16. Is your institution experiencing a shortage of space for storage of library materials?	Yes	No	Yes
17. Please indicate your institution's immediate storage requirements in linear metres and by type of material (books, serials, archives, etc)	Zero because stock is discarded if we can't fit in shelving to hold it.	n/a	1000m immediately required for books & journals; probably at least 200m for archives
18. Please indicate the predicted growth rate of your library in terms of linear metres pa and % of stock if possible.	No figures available	n/a	At present rates, net growth rate is 250m p.a. This is about 1% p.a.
19. Do you envisage storage to be a problem your institution is likely to encounter in the future?	Ongoing	No	n/a
20. What are your current storage costs?	Zero	0	No costs directly charged to LIS
21. If storage not currently a problem, estimate current disposal costs.	No identifiable cost.	0	n/a
22. Are you a converged service - Library / IT / Media services?	Yes	Library and IT report under same operational service team	Yes

Institution	UWCN	NEWI	UWS
23. Which Library System do you have?	Sirsi Unicorn	Innopac Millennium	Voyager
24. Is your library catalogue Z39.50 compliant?	Yes	Yes	Yes
25. Do you have/plan to have an ejournal management system? (SerialsSolutions/TDNET etc)	No - We are looking at present	No	Yes. Decision to purchase imminent
26. Do you or do you plan to have an OpenURL resolver tool/product (SFX / LinkFinder Plus / etc)	No - Not at present	No	Yes We already have and use LFP
27. Any further comments	We are a small library and costs are high for management products compared to the use we can make of them.		
28. Number of Distance-Learner Students (p.a.)	1.5% currently		n/a (so the student data unit tells me!)
29. Number of electronic periodical titles only	720		6673 as at 31.7.03
30. What is your expenditure for buying MARC records for serials (£/p.a.)?	Zero		None
31. Usage figures from electronic journals (p.a.)	2269 (2002-3), 816 (2001-2), 515 (2000-01)		See attached (selected stats from Annual Report, 2002/03)
32. Usage figures for print journals (p.a.)	3902 (2002-3), 3559 (2001-2)		15,859 loans in 02/03
33. How many journal articles are requested by ILL by your institution? (p.a.)	August 2000 - July 200: Photocopies: 1691; August 2001 - July 2002: Photocopies: 1477; August 2002 - July 2003: Photocopies: 1330		3628
34. What is your expenditure on journal article ILL requests? (£/p.a.)	Currently about £11000		£14,000

Institution	UWCN	NEWI	UWS
35. How many ILLs from your stock do you supply to other institutions? (p.a.)	22 (2002-3), 10 (2001-2)		1177
36. What meterage of print journals are not on open access (i.e. in store)?	Zero		Approx 1000m
37. What meterage of dead runs of print journals are kept in store?	Zero		Approx 1000m (i.e. all journals in store are dead runs, but there are also dead runs on open access)
38. How many journal print titles have you cancelled to replace with electronic only (indicate by year or total)	Five.		Over past two years about 260
39. How many journal subscriptions have you cancelled (whether print and/or electronic, including ceased titles) by year or total.	2002-2003: 36; 2001-2002: 7; 2000-2001: 15		65 print subs cancelled as from 2004. This is probably rather higher than in an average year.

HELP Journals Questionnaire results			
Institution	SIHE	UWCM	Trinity
1. To which electronic journal bundles / publisher collections do you subscribe?	JSTOR, Literature Online, ACM Digital Library, Swetswise	Lippincott Williams & Wilkins, Swets, RCN Archive, internurse.com	None
2. Do you have Athens / off-campus access to e-journals?	Yes	Yes	Yes
3. Do you allow access to print and electronic journals to members of the public?	Print only	yes to Print	Print only
4. Do you allow access to print and electronic journals to affiliated users (i.e. students on franchise courses, non-university staff, external members (non staff/students))?	Print only	yes to Print	Yes
5. What is the loan status for your print journals or are they reference only?	Reference only	Reference Only	Reference only unless bound, when they are on 1-day loan
6. Are all your journals catalogued and available on your online catalogue?	Yes	Yes (print)	Mostly
7. Do you have separate records for print and electronic journal on your catalogue or is access to electronic from the print record?	Access via listing on library webpage	Separate records	E-journals are accessible form the LRC web pages -we masde this decision as we don't currently have a URL checker on our library system (Dynix)
8. Do you buy in catalogue records for serials or create in-house?	If record does not exist on TalisBase (our LMS collective catalogue) we create a new record	In house	Create in-house
9. Do you have a core collection established?	No		No
10. What ILL/document delivery services do you use?	BLDSC	BLDSC, All Wales Health Information Library Extension Services (AWHILES), ILLOS, also BMA, NULJ	100% BLDSC

Institution	SIHE	UWCM	Trinity
11. Who can use your ILL service?	All registered students and staff	Registered users (UWCM staff and students; NHS Trust Staff)	Students and staff only (the Faculties are invoiced for the cost).
12. What do you charge for ILL?	£1 for the first five, thereafter £5 per item	50p for journal articles	No charge, but see Answer to Q11
13. Do you supply journal articles to non-university institutions/users?	Yes	Yes	No
14. What storage arrangements do you have (library and/or external store)?	Rolling stacks within libraries	Library Store	Library and on-campus store
15. Do you relegate (to store) and/or withdraw your journals?	Relegate to store	Relegate to store and discard	Both
16. Is your institution experiencing a shortage of space for storage of library materials?	No	Yes	No
17. Please indicate your institution's immediate storage requirements in linear metres and by type of material (books, serials, archives, etc)	n/a		n/a
18. Please indicate the predicted growth rate of your library in terms of linear metres pa and % of stock if possible.	n/a		n/a
19. Do you envisage storage to be a problem your institution is likely to encounter in the future?	No	Yes. But joining Cardiff who have a remote store	n/a
20. What are your current storage costs?	n/a	Nil	n/a
21. If storage not currently a problem, estimate current disposal costs.	n/a	None	n/a
22. Are you a converged service - Library / IT / Media services?	Library/media/open access computers. Separate academic Institute service	Yes	n/a

Institution	SIHE	UWCM	Trinity
23. Which Library System do you have?	TALIS	Voyager	Dynix
24. Is your library catalogue Z39.50 compliant?	Yes	Yes	No - Target only
25. Do you have/plan to have an ejournal management system? (SerialsSolutions/TDNET etc)	No	Serials Solutions at Cardiff	No - Not currently, but this could change!
26. Do you or do you plan to have an OpenURL resolver tool/product (SFX / LinkFinder Plus / etc)	No		No - Not currently, but this could change!
27. Any further comments			
28. Number of Distance-Learner Students (p.a.)	Nil	n/a	
29. Number of electronic periodical titles only	220	85 (Brian Cooke Dental Library); 20 (Duthie Library)	Journals received solely in electronic format - 12
30. What is your expenditure for buying MARC records for serials (£/p.a.)?	N/A	None	
31. Usage figures from electronic journals (p.a.)	Not available	na	
32. Usage figures for print journals (p.a.)	Not available	see document provided	
33. How many journal articles are requested by ILL by your institution? (p.a.)	211 in 2002/2003	842 (Brian Cooke Dental Library); 2026 (Cochrane Library); 10,000 total	84
34. What is your expenditure on journal article ILL requests? (£/p.a.)	£824.10 in 2002/2003	4059 (Brian Cooke Dental Library); £3580 (Cochrane Library); £39,700 total	£336.00 estimate

Institution	SIHE	UWCM	Trinity
35. How many ILLs from your stock do you supply to other institutions? (p.a.)	Excluding books – 2 in 2002/2003	463 (Brian Cooke Dental Library); 824 (Cochrane Library); 15,000 total	0
36. What meterage of print journals are not on open access (i.e. in store)?	196	Nil	178.5 m
37. What meterage of dead runs of print journals are kept in store?	70	Nil	136.1 m
38. How many journal print titles have you cancelled to replace with electronic only (indicate by year or total)	Nil	approx 20	0
39. How many journal subscriptions have you cancelled (whether print and/or electronic, including ceased titles) by year or total.	2003: 70; 2004: 3	2002 - 55; 2003 - 22; 2004 - 17	0 up to July 2003